



Host Taproom Associate – Part-Time, Sloan’s Lake Brewhouse

ABOUT ODELL BREWING

Since 1989, the culture of family and collaboration has thrived, fostering a brewery full of beer-centric people. It is this passion for beer that inspires Odell Brewing to create quality, hand-crafted and innovative brews. Odell Brewing is committed to providing exceptional service to its customers while making positive contributions to their co-workers and community through its outreach and charitable giving programs. Odell Brewing is the 17th largest craft brewery in the United States and currently distributes in 20 states. In 2015, Odell sold the majority of the company to its co-workers (now co-owners) in a combined management buyout and Employee Stock Ownership Program.

Our collective leadership and independence empower us to build a culture of ownership where we contribute, educate, and innovate, while keeping Colorado at our core. Always Better.

POSITION SUMMARY

As our Host Taproom Associate, you are the first and last impression our guests will encounter. It is vital that this position is fulfilled by someone who exhumes positivity and a hospitable energy. For our host team to best succeed, we are seeking folks who are highly organized and excel in time and planning management, all with a positive attitude in a very fast paced environment. This position will work to fulfill our Statement of Purpose - To exceed guest expectations of Odell Brewing and to create an emotional bond that reinforces the brand position and brand strategy.

ESSENTIAL FUNCTIONS

- Host
 - Greet guests in a calm, warm and positive manner
 - Seat guests and manage the seating chart
 - Monitor restaurant activity to determine seating and dining flow
 - Provide accurate wait times to guests on the waitlist
 - Answer incoming calls and assist callers as requested
 - Observant to guests’ needs while walking through the taproom (refills, payment, etc.)
 - Ensure tables are properly reset prior to seating guests (chairs tucked, tables are clean and floors are swept, etc.)
 - Assist guests with merchandise, packaged beer & to-go orders and payments
 - Accommodate guests with special needs and/or requests as best as possible
 - Ensure bathrooms are clean and stocked throughout the shift
 - Organizational and multitasking skills
 - Food and Beer menu knowledge
 - Thrive in a fast-paced environment
 - Assist guests with beer ordering and menu pairings
 - Creates and cultivates an inclusive environment for all guests, co-workers, and the community
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EXPERIENCE/SKILLS REQUIRED

- Must be at least 21 years of age
- Must be willing and able to work a varied schedule including nights, weekends, and some holidays
- Must have at least one year of relevant experience, preferably in a bar or taproom
- TiPS certification required or acquired within 3 months of hire
- Demonstrated passion and ability to ensure excellent guest experiences
- Models and promotes Odell culture and values
- Demonstrated positive, motivated, hardworking, and collaborative attitude
- Ability to thrive in a fast-paced environment
- Draft system maintenance, line-cleaning, or troubleshooting experience is a plus

PHYSICAL REQUIREMENTS

- Ability to work long hours on your feet
- Ability to lift up to 55 lbs and move up to 160 lbs
- Ability to work in a hot, wet, and loud environment
- Ability to crouch, bend, lift, climb stairs, and reach.
- Ability to remain focused and level-headed under demanding situations

COMPENSATION

Position Hours:

Less than 30 hours/week, schedule to be determined

Hourly Rate:

\$11.75/hr *plus tips*

Odell Brewing offers a competitive benefit package including:

- Employee Stock Ownership Program
- Paid Time Off
- 401(k) retirement plan with company match
- Employee Assistance Program
- 50% off shift meals

If you think you are the person we are looking for, we look forward to hearing from you. Qualified and interested individuals, please submit application, resume and cover letter to jobs@odellbrewing.com with “**Host Taproom**” in the subject line by May 24th, 2021.

Equal Opportunity Employer – Odell Brewing Company provides equal employment opportunities to all employees and applicants for employment without regard to race, age, creed, color, religion, national origin or ancestry, marital status, sex, gender, disability, veteran status, genetic information, sexual orientation, gender identity or expression, or pregnancy.